

### OPTION E Alternative Options

A selection of quality ash caskets for indoors enabling you to keep your pet's ashes with you discreetly.



#### E1 Photo Frame

Your pet's ashes are placed in a concealed casket behind the picture frame where you can place a favourite photograph or picture of your pet.

Available in a choice of either Gold or Stained Wood frames in 3 card sizes – 6x4", 7x5" & 10x8"



#### E2a Wooden Sleeping Cat Casket

A small hand carved cat casket in a variety of colours. The ash casket is discreetly hidden underneath so that only you know your cat's ashes are inside.



#### E2b Hand Painted Ceramic Cat\*

Your pet's ashes are homed within a ceramic cat that is hand painted to capture your cat's unique markings. At least 5 good quality photographs (preferably from different angles) are needed.



#### E4 Hand Carved Wooden Dog Casket

Hand carved dog holding a bone under its paw. Your dog's ashes are placed in a concealed compartment within the casket. Available in 2 sizes.



#### Engraving Services

We are able to engrave a variety of gold plates with the inscription of your choice. These can be mounted onto a casket or left loose. Please ask us for a quotation.

\*exclusive to Dignity

## Tributes & Memorials



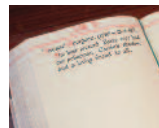
#### Tribute Hearts

Allows you to discreetly store a special keepsake, fur cutting or small amount of your pet's ashes. Choice of one or two paw prints in pewter or in 2 colours without prints. Engraving service available on plain hearts.



#### Urn Pendants

A range of four beautiful Urn Pendants with a secret compartment in for a small amount of ashes or fur. Can be worn as a necklace or bracelet. Excludes chain.



#### Book of Remembrance

Leave a special message or tribute for your pet or simply put their name & dates. All entries are hand written by a calligrapher. Book displayed at Dignity. Please contact us for prices.



#### Sword Markers

For use in the garden or inside. The marker is mounted on a stainless steel stake. Also available as a plaque for wall mounting or for placing on a casket.



A photo of your pet can be lasered onto the marker if required. A good quality photograph (either digital or printed) is needed.

Available in 2 sizes: 6x4" & 4x2"



#### Westmorland Slate

Natural slate specially coated for use outdoors. Choose a favourite flower and have it hand painted onto the slate with your choice of wording (space permitting).

Available in 3 sizes: 9x9", 12x9" and 18x12".



A Ceramic picture of your pet can be reproduced using a good quality photo. This can be fixed to the slate.



#### Home Burials

A choice of either Eco coffins or fully lined and dressed coffins that can be used for burial at home.



## INDIVIDUAL EQUINE CREMATION SERVICE

Over the years we have been asked to recommend an Equine Crematorium that mirrors our own personal and professional service.

After many years of searching we found a dedicated specialist Equine Crematorium that mirrors our high standards. We now work in partnership with them to provide you with a first class and totally individual Equine Cremation Service that will give you complete peace of mind that your horse is looked after with the care and respect that they deserve.

We offer a full collection service (including out of hours and weekends) with each horse being carefully collected in a bespoke transporter.

We promise that your horse will be cared for on their own, in their entirety and you will receive only their ashes back in the casket of your choice.

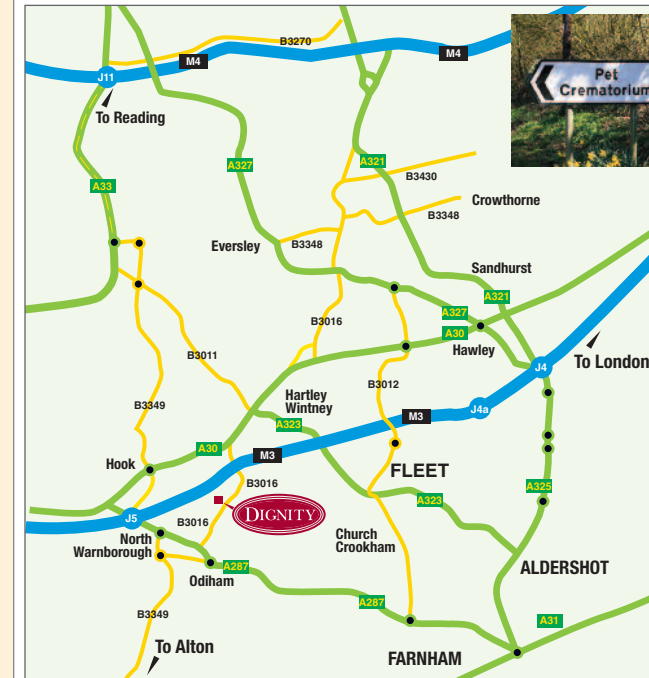
*A bespoke Individual Equine Cremation Service giving you complete peace of mind*

Please contact us on **01252 844572** for further details and pricing



The collection charge from the surgery is £

The same charge applies if we return your pet's ashes to your veterinary practice for you.



We have 'Pet Crematorium' road signs on the A30 and A287 as well as opposite our entrance.

Dignity is located just off of M3 Junc 5 (Hook) and approx 20 mins from M4 Junc 11. We are also very close to Winchfield railway station on the main Waterloo line.

Written directions to us from all major routes as well as a google maps route planner are available on our website.



PET CREMATORIUM

Odiham Road, Winchfield, Hook, Hampshire RG27 8BU

Tel: 01252 844572

Email: [enquiries@dignitypetcrem.co.uk](mailto:enquiries@dignitypetcrem.co.uk)

[www.dignitypetcrem.co.uk](http://www.dignitypetcrem.co.uk)



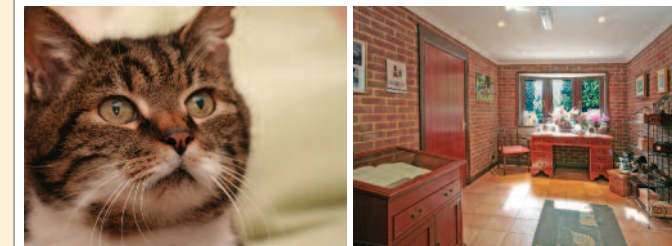
Run by pet lovers for pet lovers

PET CREMATORIUM

Established 1991



A small family run crematorium offering a totally individual cremation service



"It is a tranquil place surrounded by trees with swathes of bluebells running between them"  
*Daily Mail*

## About Us

Dignity Pet Crematorium was started by Barry & Carole Spurgeon in 1991 and is still a small family run service with three generations of the family now helping run Dignity.

Our service was started after watching a TV documentary that showed how much loved family pets are normally stored at the veterinary surgery for up to a week before being collected by a disposal company that gives them no special care or handling.

We felt there was a need for a service that could care for people's pets in a dignified and gentle manner after death. We can give you peace of mind that each pet, from the smallest to the largest, will be looked after properly and cremated individually; combining the same care and professionalism as human crematoriums & funeral directors.

We have built up a reputation of excellence for our standard of care and attention to detail and are now regarded as one of the leading pet crematoriums in the country, with clients choosing to bring their pets to us from all around the UK so that we can care for them.

We strongly recommend that you telephone us to discuss your requirements prior to the final day. You must also instruct your veterinary surgeon of your wishes; otherwise you may find your pet is sent elsewhere.

## Coping with Pet Bereavement

Pets are part of our family and the sense of loss cannot be underestimated. Our comprehensive website is designed to not only help you find the right service for your pet but also help you through your loss with a selection of poetry, helpful links and a downloadable pet bereavement leaflet to help you in the grieving process that we all go through. We want to be there to help you in any way we can so please feel free to talk to us if you wish.

*We promise to look after each pet as if they were one of our own and also to help their owners at a time of great sadness.*



## Services

It is very important to us that you know that your pet is carefully handled at all times and will be cremated on its own whichever cremation service you choose. We only carry out Genuine Individual Cremations and do not take part in Mass Cremation or the Incineration of Clinical Waste.

### What an individual cremation means

At Dignity we adhere to a strict code of practice which ensures that your pet will be cremated in the chamber on its own, much like at a human crematorium, assuring you of a Genuine Individual Cremation with only your pet's ashes being returned to you. We also provide a certificate confirming that the ashes you receive are those of your pet.

*We do not put several pets in a large chamber at the same time on numbered trays or cremate pets en masse.*

### Our service to you

Most importantly we tailor our service to suit your needs, letting you decide what you would like for your pet. Our aim is to give you total peace of mind that your pet will be looked after on their final journey by us with the care and respect that they deserve. This means that you will receive the same high standard of care whether you are bringing your pet to Dignity yourself or we have collected them from your vet on your behalf.

We have a variety of service options for you to choose from and can help personalise the service to suit your needs. We suggest that you telephone us to talk through how you would like us to help you and inform us of any special requirements you may have. However we do understand that you may not want any contact with us, if this is the case then please leave clear instructions with your vet and ask them to contact Dignity on your behalf.

*Whilst your pet is in our care we promise that they will be handled gently and carefully by us at all times. They will be placed into a Dignity pet bed when we collect them for you.*

### Collection service

We can collect your pet from your home or veterinary surgery in a bespoke pet hearse. Our service is responsive, meaning that we will normally collect your pet the same working day depending on what time we are contacted.

We do not carry out weekly collections in a lorry or van. We prefer 24 hours notice whenever possible, all we need is a telephone call from you to make the arrangements.

Unless we have been instructed not to, we will give you a courtesy call to let you know your pet has arrived at Dignity. You can talk through your wishes at that time or call us back when you are ready to discuss your requirements.



### Bringing your pet to us

If you decide to bring your pet to us you are able to say a final goodbye to them in the privacy of our Farewell Room. You can place some flowers or a card with your pet or have a cutting of their fur taken if you wish. Owners bringing their pet to Dignity can take advantage of our Attended, Immediate or Same Day Cremation Services detailed below.

*You will need to make an appointment prior to coming to Dignity Pet Crematorium.*

## Additional Services

**Immediate Cremation Service:** Your pet is prioritised and will be cremated immediately. If you wish you can stay in the local area whilst your pet's individual cremation takes place and can return to collect their ashes later the same day (normally within 2 to 3 hours). There is an additional charge for this service.

**Attended Cremation Service:** For added peace of mind you can be present as your pet is gently placed into the chamber. This operates in combination with our immediate cremation service and carries an extra charge.

**Same Day Cremation Service:** Your pet will be prioritised, ensuring you can have their ashes back within 24 hours. You must request this service in advance or when we make the courtesy call to you. There is an additional charge for this service.

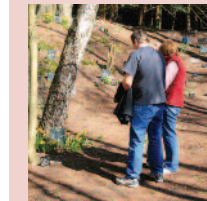
**Certificate of Authenticity:** For owners wishing to take their pet's ashes overseas we are able to provide a certificate of authenticity for you to give to customs officials if required. There is a small charge for this service.

**Insurance Letter:** Some pet insurance policies allow you to claim back some of the cost of our service. For a small fee we can provide you with a letter to your insurer upon request.

**Pre Payment Plan:** The cost of our service can be paid in advance of you needing us. Payments can be spread over time by standing order. A plan can be set up for a specific pet or ongoing payments can be made to build up funds for several family pets. Please contact us if you would like further information.

## Service Options

Once your pet's individual cremation has taken place we can return their ashes to you in the casket of your choice. An ashes certificate and dried flowers are sealed in with your pet's ashes.



### OPTION A Natural Woodland

After Individual Cremation your pet's ashes can be interred into our Natural Woodland area. The spot can be left unmarked or you can have a personalised memorial to commemorate their final resting place.

## Caskets and Urns

### Small Pets

A variety of specially made miniature caskets for smaller pets such as rabbits, guinea pigs, hamsters, rats, birds etc. If you would like to have several family pets' ashes placed in the same casket over a number of years then you can request a larger casket.



### OPTION B Scatter Options

#### B1 Bamboo Scatter Pouch

A scatter pouch made from woven strips of bamboo that can be used as a temporary vessel until you come to scatter your pet's ashes. It can also be used for burial as the pouch & ashes bag are both biodegradable.



#### B2 Polished Metal Urn

Your pet's ashes returned to you in a polished metal urn with semi screw lid that can be used for keeping indoors, scattering from or burying.

For larger images and full details please visit the **Caskets & Urns** page on our website.



### OPTION C Casket for burial

These caskets are sealed ready for burial and are biodegradable, allowing your pet's ashes to return naturally to the ground over time.



*Ideal for use with Options B & C.*

### Blooming Remembrance Heart

Made from natural biodegradable fibres with embedded seeds, the heart will grow beautiful Forget Me Not flowers when planted, marking the exact location of your pet's ashes each year.

### OPTION D Hardwood caskets

A selection of quality hardwood caskets ideal for keeping indoors that include a two line engraved plate.



#### D1 Solid Oak

A polished oak ash casket in a medium oak stain. It can be supplied with or without end rings.



#### D3 Natural Ash & D4 Stained Ash

An ash hardwood casket in a choice of two colours. The base is lined in brown baize making it scratch resistant.



#### D5 Hand Painted Caskets

Your pet's ashes returned to you in a brazilian cedar casket. Several different types of hand painted flowers are available for you to choose from.



For larger images and full details please visit the **Caskets & Urns** page on our website.